

BIANCA FREITAS

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*Graduated, certified and highly motivated and results orientated professional with 10+ years of experience on the IT area with emphasis on Quality of Software. I am also recognized as efficient, organized and dedicated by team members and Senior Management. I am seeking for a **remote** opportunity where my skills, my acquired experience, and educational background will allow me to make immediate and long-term contributions to a progressive company.*

SKILLS

- Strong experience in functional testing: Exploratory Testing, Regression, End to End testing, etc.
- Excellent communication, collaboration, highly organized, motivated to deliver on time and problem-solving skills
- Experience with Test Management / Project Management tools such as Zephyr, YouTrack, ALM, Jira and Confluence)
- Experience with SDL (Software Development Lifecycle) process (Waterfall/Agile)
- Experience working with IVR (Interactive Voice Response) system
- Proficiency in writing test cases, test scenarios and reports.
- Good experience with MySQL/MariaDB and basic Linux commands

EXPERIENCE

MARCH 2020 – SEPTEMBER 2020

TRAINEE DEVELOPER - CROMWELL BUSINESS SYSTEMS LTD

Ely, United Kingdom

TASKS AND RESPONSIBILITIES

- Defining a test strategy for products and components without one yet
- Creating and managing MySQL/MariaDB databases
- Development of new features using object-orientated PHP (Symfony, HTML, CSS, Bootstrap and Shopware) with Git/GitKraken as the distributed version control system
- Working in an agile environment, with fortnightly sprints and remote daily stand ups
- Working with support of task management solutions such as JIRA and Confluence

JANUARY 2019 - OCTOBER 2019

QUALITY ANALYST - BRIGHT ANSWERS

Rotterdam Area, Netherlands

TASKS AND RESPONSIBILITIES

- Prepare testing strategy plan and test estimations against user stories and tasks
- Understand the correlation between issues and business needs
- Working with exploratory testing and Automated test script (Robot framework)
- Testing mobile, tablets and web applications;
- Document and report test results
- Working in an agile environment(Scrum), fortnightly sprints with daily stand ups
- Creation of videos in the description of bugs to facilitate the developers understanding of the issue
- Working with Test Management tool such as Jira and Youtrack;

AUGUST 2014 - AUGUST 2018

SENIOR TEST CONSULTANT - ASSURITY CONSULTING LTD

Wellington & Wairarapa, New Zealand

TASKS AND RESPONSIBILITIES

- Develop and improve test scripts and guide documentation.
- Prioritizing multiple tasks effectively and assisting in tracking and enforcement of project deadlines/schedules.
- Control the lifetime of test cases scripts for different products and bugs through Tools such as HP-ALM, Jira, Confluence, Zephyr and XMind map
- Working with Mainframe, Web, and mobile products and IVR (Interactive Voice Response) system.
- Working with Kanban method combined with Waterfall model and SCRUM

FEBRUARY 2012 – DECEMBER 2013

QUALITY ANALYST - E-CORE

Porto Alegre Area, Brazil

TASKS AND RESPONSIBILITIES

- Worked in an Online Financial System which controlled worldwide financial transactions.
- Use of Agile Methodology combined with Exploratory Testing.
- Prepare reports such as Defect Statistics and Tracking.
- Estimation of new Test requirement and efforts.
- Controlled the lifetime of bugs with Tools such as HP Quality Center and Microsoft Excel.
- Involved in Static testing, Functional Testing, Usability Testing, End-to-End Testing, Stress testing, Combability Testing, Negative Testing, Data Base Testing Regression Testing, Defect Management.

MAY 2010 - FEBRUARY 2012

TEST ANALYST - STEFANINI IT SOLUTIONS

Porto Alegre Area, Brazil

TASKS AND RESPONSIBILITIES

- Worked in an Online Financial System which controlled worldwide financial transactions.
- Use of Agile Methodology combined with Exploratory Testing.
- Prepare reports such as Defect Statistics and Tracking.
- Estimation of new Test requirement and efforts.
- Controlled the lifetime of bugs with Tools such as HP Quality Center and Microsoft Excel.
- Involved in different types of testing: Functional Testing, Usability Testing, End-to-End Testing, Combability Testing, Data Base Testing, Regression and Defect Management.

JANUARY 2010 - MAY 2010

WEB DEVELOPER INTERNSHIP - MODUS LTDA.

Porto Alegre Area, Brazil

TASKS AND RESPONSIBILITIES

- Familiarization with languages such as HTML, CSS, Java and JavaScript.
- PostgreSQL database (creation & administration).
- Started to organize testing process using Microsoft Excel to write scenarios and test cases.

JULY 2009 – JANUARY 2010

WEB DEVELOPER INTERNSHIP - RZ2 LTD.

Porto Alegre Area, Brazil

TASKS AND RESPONSIBILITIES

- Familiarization with languages such as HTML, CSS, Java, and JavaScript.
- Started to organize testing process using Microsoft Excel to write scenarios and test cases

EDUCATION

(2008-2012)

SYSTEM ANALYSIS AND DEVELOPMENT, SENAC UNIVERSITY

(2007)

MATHEMATICS (INCOMPLETE TERTIARY), ULBRA – LUTHERAN UNIVERSITY OF BRAZIL

CERTIFICATION

Certified Tester Foundation Level – ISTQB